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Name :

Second Semester B.B.A. Degree Examination, December 2021.

Career Related First Degree Programme under CBCSS

Group 2(b)

Core Course

BM 1241 - MARKETING MANAGEMENT

(2020 Admission Regular)

Time: 3 Hours Max. Marks: 80

SECTION - A

Answer all the questions in one or two sentence. Each question carries 1 mark.

- 1. What is marketing?
- 2. What is Merchandising?
- 3. Who introduced 4Ps of marketing?
- 4. What is mass marketing?
- 5. What is social marketing?
- 6. What is a product?
- 7. What is a brand?
- 8. What is brand equity?
- 9. What is marketing mix?
- 10. What is skimming price?

 $(10 \times 1 = 10 \text{ Marks})$

SECTION - B

Answer any eight questions. Each questions carries 2 marks

- 11. What is WoM marketing?
- 12. What is behavioural segmentation?
- 13. What are the steps in product positioning?
- 14. What is Repositioning?
- 15. What is penetration price?
- 16. Who is a Itinerant retailers?
- 17. What is Catalogue marketing?
- 18. What do you mean by retention value?
- 19. What is USP?
- 20. What is marketing research?
- 21. What is online advertising?
- 22. What is the marketing myopia?
- 23. What is Labelling?
- 24. What is advertising?
- 25. What is service marketing?
- 26. What is Kiosk marketing?

(8 × 2 = 16 Marks

SECTION - C

Answer any six questions. Each questions carries 4 marks

- 27. What are the factors influencing market segmentation?
- 28. State the difference between Product marketing and service marketing.
- 29. What are the benefits of E-Commerce?
- 30. What are the types of pricing policies?

- 31. What are the different elements of promotion mix?
- 32. What are the different kinds of Advertising?
- 33. What are the important strategies of segmentation?
- 34. What are the factors to be considered in selecting Target market?
- 35. Differentiate branding and grading.
- 36. What are the purpose of labelling?
- 37. What are the elements of services?
- 38. What is slow skimming strategy?

 $(6 \times 4 = 24 \text{ Marks})$

SECTION - D

Answer any two questions. Each questions carries 15 marks

- 39. What are the stages of product life cycle?
- 40. Describe Market segmentation and its methods of segmentation.
- 41. Enumerate the Importance and limitations of branding.
- 42. Explain Merchant middlemen and what are the services rendered by wholesalers?
- 43. Define sales promotion and explain the kinds of sales promotion.
- 44. What is an advertising copy and what are the requisites of a good advertisement copy?

 $(2 \times 15 = 30 \text{ Marks})$

(Pages: 3

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Second Semester B.B.A. Degree Examination, December 2021

Career Related First Degree Programme under CBCSS

Group 2(b)

Core Course: BM 1241 : MARKETING MANAGEMENT (2017-2019 Admission)

Time: 3 Hours Max. Marks: 80

SECTION - A

Answer all questions. Each question carries 1 mark.

- 1. Define Marketing.,
- 2. What is Production Concept?
- 3. What is Consumer Market?
- 4. What is behavioural segmentation?
- 5. Define Brand.
- 6. What is Product Mix?
- 7. What is Personal Selling?
- 8. Who is Wholesaler?
- 9. Define Services Marketing.
- 10. Who are front-line employees?

 $(10 \times 1 = 10 \text{ Marks})$

SECTION - B

Answer any eight questions. Each question carries 2 marks.

- 11. Explain Promotion Mix.
- 12 Define Market Environment.
- 13. What is Targetting?
- 14. What is Multi-attribute segmenting?
- 15. Explain Product classification.
- 16. What is Differential pricing?
- 17. Explain Sales promotion.
- 18. Describe Marketing Channel.
- 19. What is Perishability in services?
- 20. What is Physical Evidence?
- 21. Describe Franchising.
- 22. What is Public relation?

 $(8 \times 2 = 16 \text{ Marks})$

SECTION - C

Answer any six questions. Each question carries 4 marks.

- 23. Briefly describe the Concept of PLC.
- 24. Explain the Evolution of Marketing.
- 25. Discuss on BCG Matrix.
- 26. Explain the levels of Market Segmentation.
- 27. What is product Classification? What are they? Briefly explain.
- 28. What are the types of intermediaries?

- Explain about the Adapting pricing strategies.
- 30. What are the determinants of price?
- 31. Briefly explain the Marketing strategies of service firms.

 $(6 \times 4 = 24 \text{ Marks})$

SECTION - D

Answer any two questions. Each question carries 15 marks.

- 32. What is marketing strategy? Explain in detail the PLC marketing strategies.
- 33. What is pricing? Explain in detail the pricing methods.
- 34. Explain sales promotion. What are the techniques of sales promotion?
- 35. What do you mean by Marketing? Explain the Nature and Importance of Marketing.

 $(2 \times 15 = 30 \text{ Marks})$